

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
JANUARY 2024**

Madison County Road Department

Reporting Dates 01/02/24 through 01/24/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
40856 A	01/02/24 11:46:00	01/03/24 14:42:00	01/03/24	Limb Pickup Closed	Brown, Shirley Tidwell	Bremen Way Bremen Way	District 2	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
40857 A	01/03/24 12:25:00	01/04/24 14:57:00	01/04/24	Limb Pickup Closed	Brown, Shirley Mitchell, Russell	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40858 A	01/03/24 15:14:00	01/08/24 14:47:00	01/04/24	Limb Pickup Closed	Brown, Shirley Merriam, David	Johnstone Dr Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
40859 A	01/04/24 07:14:00	01/04/24 14:58:00	01/05/24	Trash Related Closed	Brown, Shirley Gibbs	Norris St Norris St	District 4	Medium Priority
	Dur (hrs/days)	0	0	Need bags of limbs pick up				
40860 A	01/04/24 07:16:00	01/04/24 14:58:00	01/05/24	Limb Pickup Closed	Brown, Shirley Wethersby	Compress St Compress St	District 4	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up at this address, but on the side street on Lincoln St				
40861 A	01/04/24 09:31:00	01/05/24 15:08:00	01/05/24	Limb Pickup Closed	Brown, Shirley Hunter, Beatrice	Mcdougal Rd McDougal Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40862 A	01/04/24 12:28:00	01/05/24 15:08:00	01/05/24	Limb Pickup Closed	Brown, Shirley Sandra	Endris Rd Endris Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40863 A	01/04/24 12:29:00	01/05/24 15:09:00	01/05/24	Limb Pickup Closed	Brown, Shirley Strong, Judy	Strong Rd Strong Rd	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40864 A	01/04/24 15:35:00	01/08/24 14:44:00	01/05/24	Limb Pickup Closed	Brown, Shirley John	Kehle Rd Kehle Rd	District 3	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
40865 A	01/05/24 08:51:00	01/08/24 14:42:00	01/06/24	Limb Pickup Closed	Brown, Shirley Stone, Jerry	Greystone Dr Greystone Dr	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				

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40866	01/05/24	01/08/24	01/06/24	Limb Pickup	Brown, Shirley	Arrington Dr	District 3	Medium Priority
A	10:01:00	14:46:00		Closed	Ctiy of Gluckstadt	Arrington Drive		
	Dur (hrs/days)	72	3	Good Morning Helen,				
40867	01/05/24	01/08/24	01/06/24	Limb Pickup	Brown, Shirley	Cascable Drive	District 1	Medium Priority
A	10:15:00	14:45:00		Closed	City of Gluckstadt	Cascable Drive		
	Dur (hrs/days)	72	3	Good Morning Helen,				
40868	01/05/24	01/08/24	01/06/24	Limb Pickup	Brown, Shirley	Cotton Wood Dr	District 3	Medium Priority
A	14:46:00	14:42:00		Closed	LeBlanc, Carroll	Cotton Wood Drive Madison 39110		
	Dur (hrs/days)	72	3	Limb pickup				
40869	01/08/24	01/09/24	01/09/24	Limb Pickup	Brown, Shirley	Northshore Pointe	District 3	Medium Priority
A	09:21:00	14:13:00		Closed	Fortenberry, Larry	Northshore Pte		
	Dur (hrs/days)	24	1	Limbs pick up				
40872	01/08/24	01/09/24	01/09/24	Limb Pickup	Brown, Shirley	Calhoun Dr		Medium Priority
A	12:29:00	14:13:00		Closed	Kruez	Calhoun Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
40873	01/08/24	01/10/24	01/09/24	Limb Pickup	Brown, Shirley	Sunset Ln	District 3	Medium Priority
A	12:30:00	15:36:00		Closed	Tardy, Rebecca	Sunset Ln		
	Dur (hrs/days)	48	2	Limbs pick up				
40874	01/08/24	01/09/24	01/09/24	Limb Pickup	Brown, Shirley	Thornberry Cv	District 1	Medium Priority
A	12:32:00	14:13:00		Closed	Evans, Heather	Thornberry Cv		
	Dur (hrs/days)	24	1	Limbs pick up				
40875	01/08/24	01/10/24	01/09/24	Limb Pickup	Brown, Shirley	Moss Ln	District 3	Medium Priority
A	15:02:00	15:35:00		Closed	Dunaway, Ginger	Moss Lane		
	Dur (hrs/days)	48	2	Needs limb pickup				
40876	01/09/24	01/09/24	01/10/24	Limb Pickup	Brown, Shirley	Falls Crossing		Medium Priority
A	07:26:00	14:14:00		Closed	Gul, Yang	Falls Crossing		
	Dur (hrs/days)	0	0	Limbs pick up				
40877	01/09/24	01/10/24	01/10/24	Trash Related	Brown, Shirley	Morgan Rd	District 5	Medium Priority
A	09:54:00	15:36:00		Closed	C Bacon	Morgan Rd		
	Dur (hrs/days)	24	1	Need tires, and toilet pick up on the side of the road				

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40878	01/09/24	01/10/24	01/10/24	Limb Pickup	Brown, Shirley	Esplanade Court	District 2	Medium Priority
A	12:10:00	15:37:00		Closed	Smith, Chase	Esplanade Ct		
	Dur (hrs/days)	24	1	Limbs pick up				
40879	01/09/24	01/10/24	01/10/24	Limb Pickup	Brown, Shirley	South Hampton Cir	District 3	Medium Priority
A	15:24:00	15:37:00		Closed	O'Leary, Shawn	South Hampton Circle Madison 39110		
	Dur (hrs/days)	24	1	Needs limb pickup				
40881	01/10/24	01/11/24	01/11/24	Limb Pickup	Brown, Shirley	Savannah Bend	District 3	Medium Priority
A	15:21:00	15:19:00		Closed	Caller	Savannah Bend		
	Dur (hrs/days)	24	1	Limb pickup throughout the area.				
40885	01/11/24	01/24/24	01/12/24	Limb Pickup	Brown, Shirley	Oil Mill Quarters Rd	District 5	Medium Priority
A	15:00:00	08:07:00		Closed	Joann	Oil Mill Quarters Rd		
	Dur (hrs/days)	312	13	Limb pickup				
40886	01/11/24	01/22/24	01/12/24	Limb Pickup	Brown, Shirley	Eagle Cove		Medium Priority
A	15:18:00	15:04:00		Closed	Dubroullet, Ms.	Eagle Cove		
	Dur (hrs/days)	264	11	Needs limb pickup				
40887	01/11/24	01/22/24	01/12/24	Limb Pickup	Brown, Shirley	Notting Hill Place	District 4	Medium Priority
A	15:24:00	15:06:00		Closed	City of Canton	Notting Hill Place		
	Dur (hrs/days)	264	11	limb pickup				
40888	01/11/24	01/22/24	01/12/24	Limb Pickup	Brown, Shirley	Easton Ct	District 4	Medium Priority
A	16:02:00	15:03:00		Closed	Childress, Jim	Easton Ct		
	Dur (hrs/days)	264	11	Needs limb pickup				
40890	01/12/24	01/24/24	01/13/24	Limb Pickup	Brown, Shirley	Brierfield Dr	District 2	Medium Priority
A	09:11:00	08:07:00		Closed	Elaine	Brierfield Dr		
	Dur (hrs/days)	288	12	Limbs pick up				
40891	01/12/24	01/24/24	01/13/24	Limb Pickup	Brown, Shirley	Hackberry Ln	District 1	Medium Priority
A	10:21:00	08:09:00		Closed	Lee, Melissa	Hackberry Ln		
	Dur (hrs/days)	288	12	Limbs pick up				
40897	01/18/24	01/22/24	01/19/24	Limb Pickup	Brown, Shirley	Camden Ln	District 4	Medium Priority
A	06:59:00	15:05:00		Closed	Jordan	Camden Ln		
	Dur (hrs/days)	96	4	Limbs pick up				

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40901	01/18/24	01/24/24	01/19/24	Limb Pickup	Brown, Shirley	South Deerfield Dr	District 1	Medium Priority
A	10:04:00	08:08:00		Closed	Beth	S Deerfield Dr		
	Dur (hrs/days)	144	6	Limbs pick up				
40902	01/18/24	01/24/24	01/19/24	Limb Pickup	Brown, Shirley	West Deerfield Dr	District 5	Medium Priority
A	10:06:00	08:08:00		Closed	Vinson, Jim	W Deerfield Dr		
	Dur (hrs/days)	144	6	Limbs pick up				
40906	01/19/24	01/24/24	01/20/24	Trash Related	Brown, Shirley	Seymour Drive		Medium Priority
A	07:52:00	08:34:00		Closed	Caller	Seymour Drive		
	Dur (hrs/days)	120	5	2 mattresses for pickup				
40907	01/19/24	01/22/24	01/20/24	Limb Pickup	Brown, Shirley	Cedar Green Cv	District 4	Medium Priority
A	09:16:00	15:05:00		Closed	Oster, Nick	Cedar Green Cv		
	Dur (hrs/days)	72	3	Limbs pick up				

34 Closed - Requests Closed on or prior to Target Date

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Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	

Total Requests: 34